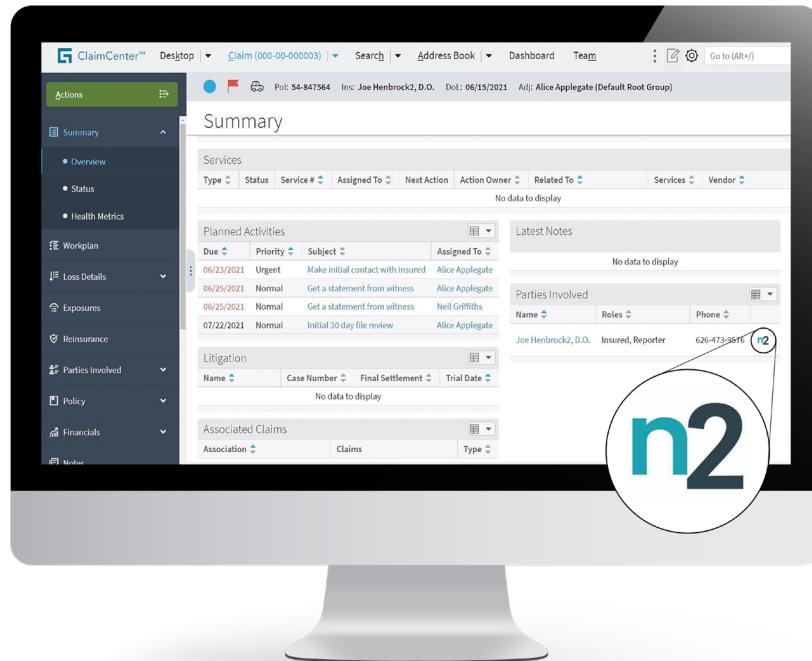




n2record™ ACCELERATOR

## An Integrated, Cloud-based Recorded Statement Management Solution



Developed with auto, home and workers' compensation insurers in mind, n2record™ provides claims organizations with a unified, secure recorded statement solution that simplifies processes, reduces expense and supports industry best practices.

The solution's easy-to-use digital workflow manages the recording, storing and indexing of claims statements and enables adjusters to easily find, share and transcribe recorded statements.



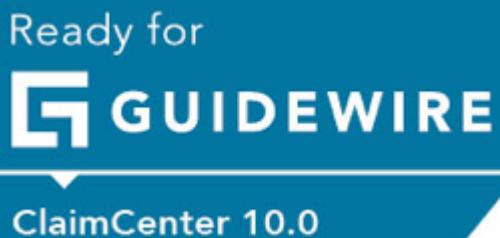
Used by more than  
**25,000**  
claims adjusters



**1.5 million**  
statements recorded, stored  
and indexed each year



More than  
**15 million**  
statements  
and transcripts  
housed in the n2uitive  
platform



# Streamline and Standardize Your Recorded Statement Workflow

n2record's Guidewire Accelerator further simplifies the claims interview and recorded statement process with integrated, on-demand call initiation and statement recording done entirely within Guidewire ClaimCenter.

## Easy, On-demand Statement Recording

Take recorded statements from any device, anywhere, anytime. n2record's unique 'call me' feature enables adjusters to quickly initiate claims recordings at the click of a button directly from ClaimCenter.

## Automatically Sync Statement Details Between ClaimCenter and n2record

n2record eliminates the redundant adjuster effort of manually entering and re-entering claims information and ensures a seamless transition between initiating calls and recordings in ClaimCenter and searching, sharing and requesting transcripts in the n2uite platform.

## Securely Store, Index and Archive Statements

Once interviews are completed, the recorded files are securely stored in n2uite's database according to each organization's retention policy and filed with the associated claim number and information from Guidewire ClaimCenter. To access and listen to the audio files, simply navigate to the n2uite platform and search by claim number.

## Gain Insight into Statement Best Practices

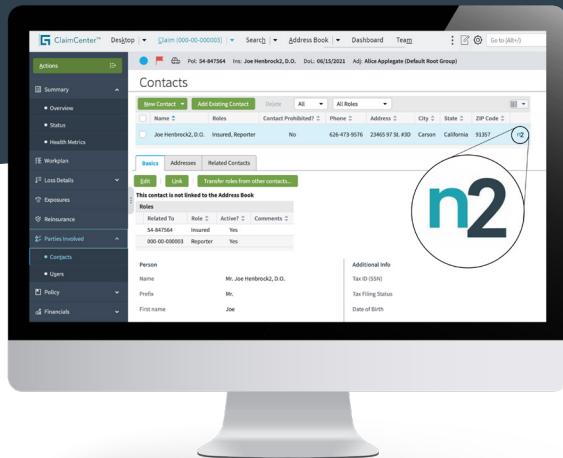
n2record tracks all actions for each claim statement in the n2uite platform and provides real-time reporting capabilities, including the number of statements taken by a specific adjuster, average statement length and transcription status. This insight helps organizations better understand overall statement activity and ensures claims adjusters are managing compliance guidelines.

## Order Transcripts with a Single Click

To simplify the claims transcription process for adjusters, n2uite maintains a secure integration with leading statement transcription providers, making ordering and retrieving claims transcripts easy to manage from within the n2uite platform.

## Securely Share and Review Statements

Data and recordings collected through n2record are encrypted in motion and at rest, meaning that any recordings or claims files sent to other members of the organization or approved outside parties are secure at all times. Additionally, secure archiving and credential and access management measures ensure employees see only the records they need to do their job.



**Take more consistent  
and accurate  
recorded statements**

**Replace multi-step,  
manual processes  
with one simple, fully  
digital process**

**Ensure data security  
with n2uitive's  
enterprise-grade  
security, reliability  
and redundancy**

## About n2uitive

n2uitive is a cloud-based claims interview and recorded statement management platform for auto, home and workers compensation insurers.

n2uitive's n2record™ solution transforms the recorded statement workflow by streamlining the recording, storing and indexing, sharing, and transcribing of claims statements. A trusted tool used by more than 40 insurers, TPAs and self-insured corporations, n2record securely records, stores and indexes more than 1.5 million statements per year and houses more than 15 million statements and transcripts.

n2record provides claims organizations with a unified, secure recorded statement solution that simplifies process, reduces expenses and supports industry-wide best practices.

**n2uitive.**