

Turn recorded statements into actionable claim intelligence

n2uitive Cloud-native Accelerator for Guidewire ClaimCenter

The investigative conversation is where the rubber hits the road in the claims process

Recorded statements are the most consequential moment in any claim, yet most adjusters are still navigating multiple systems, managing files by hand, and writing summaries from scratch, driving longer cycle times and incomplete documentation.

The cost of the status quo

10-20 minutes lost per claim to documentation and fragmented handling¹

20-25% reduction in loss-adjusting expenses when AI handles documentation and workflow¹

30-50% of claims leakage is preventable with AI-assisted coverage validation and negotiation¹

\$100B+ in global P&C claims savings within reach — shared as insurer profits and lower customer rates¹



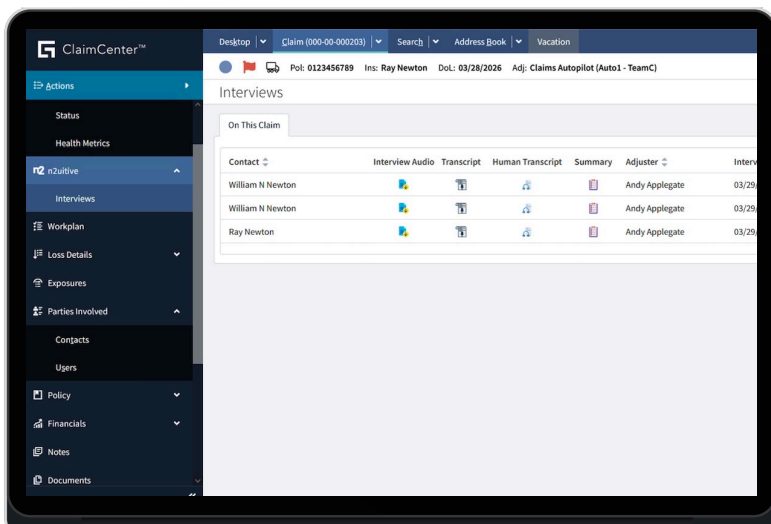
Recorded statements remain highly manual and underutilized

When carriers migrate to ClaimCenter, recorded statements are often an afterthought — treated as a follow-up item rather than an opportunity to do things differently. Manual steps don't disappear on their own.

1. "The \$100 Billion Opportunity for Generative AI in P&C Claims Handling," Bain & Company, 2024.

What if the phone call was all it took?

Introducing the n2uitive Cloud-native Accelerator for Guidewire ClaimCenter



Where recorded statements and conversational intelligence come together

The n2uitive Cloud-native Accelerator for Guidewire ClaimCenter embeds recorded statements and conversational intelligence directly into ClaimCenter, turning every investigative conversation into a structured, actionable claim record.



Automate summaries & eliminate expensive transcripts

Recorded statements, transcripts, and claim-ready summaries are captured directly in ClaimCenter, removing manual handoffs and freeing adjusters to focus on the investigation.



Improve investigation quality & defensibility

Every statement produces a consistent, claim ready summary and first draft transcript embedded in the claim file, strengthening documentation, defensibility, and audit readiness across the enterprise.



Complete the workflow without ever leaving ClaimCenter

Industry-proven and trusted by adjusters, the n2uitive Cloud Accelerator is Guidewire certified and gives you have the power to manage the end-to-end recorded statement workflow entirely in ClaimCenter.

About n2uitive

Founded in 2006 and based in Seattle, n2uitive is the industry standard for recorded statements in P&C insurance claims. Purpose-built for the investigative statement lifecycle, n2uitive embeds recorded statements, transcripts, and claim-ready summaries directly into ClaimCenter — turning critical investigative conversations into structured, actionable claim records. Trusted by 4 of the top 10 U.S. carriers and more than 30 enterprise insurance carriers, with over 10,000 claims adjusters using the platform every month.

Why n2uitive

We don't bolt on to your claims workflow. We become part of the investigative conversation itself, ensuring every recorded statement is captured, structured, and ready to act on without adjusters ever leaving ClaimCenter.


n2uitive has been the industry standard for recorded statements for nearly 20 years, trusted by 4 of the top 10 U.S. carriers and used by more than 10,000 adjusters every day. As a Guidewire Select Partner with a certified Marketplace listing and more than five years in the ecosystem, we bring the claims domain expertise and integration rigor to make recorded statements work better in ClaimCenter from day one.

Ready to learn more?

Whether you're planning a ClaimCenter migration or looking to embed conversational intelligence in your claims workflow today, we can help you take the next step.

Explore n2uitive in the Guidewire Marketplace or get in touch today to schedule a conversation.

 contact@n2uitive.com

 (877) 294-3846

About Guidewire

Guidewire is the platform P&C insurers trust to engage, innovate, and grow efficiently. We combine digital, core, analytics, and AI to deliver our platform as a cloud service. More than 380 insurers, from new ventures to the largest and most complex in the world, run on Guidewire. For more information, contact us at info@guidewire.com.